



Website Terms of Use and Legal Restrictions

Voyager Search ("Voyager Search" "we" or "us") is committed to protecting our users' privacy. We feel it is important that you fully understand the terms and conditions under which we use the information we gather from you through the use of our Web sites and services; collectively our "Offerings". Please read this Privacy Policy ("Policy") carefully to understand how we will use and protect your personal information. The Policy also describes the choices available to you regarding how you can access and update this information. Changes to this Policy will be announced on the home page of our Sites so please check back periodically.

This Policy will explain the following regarding use of our Site:

1. [What information do we collect from you?](#)
2. [With whom do we share your information?](#)
3. [How may we update, correct, or delete your Personal Information?](#)
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1. What information do we collect from you?

In order to better provide you with services, we collect two types of information about our visitors: Personal Information and Non-Personal Information. Our primary goal in collecting information from you is to provide you with a smooth and efficient experience while using our Offerings.

Personal Information

Personal Information refers to the specifics of who you are, such as your name, address, telephone number, email address and any other information when needed to provide a service to you while using or that could be used to locate you while using our Offerings. We gather certain information automatically and store it in log files. We log your Internet Protocol ("IP") address to give us an idea of which part of our website you visit and how long you spend there. We may combine this automatically collected information with other information we collect about you to

improve services, marketing, analytics, or site functionality.

Voyager Search collects Personal Information when you register with Voyager Search for a Voyager Search account as a customer, potential customer, or guest user, when you use certain Voyager Search products or services, when you register to attend a seminar or participate in an online forum, blog, or a voluntary survey, when you ask to be included in an email or other mailing list (see "Choice/Opt-Out" below), when you submit an entry for promotions, or when you submit your Personal Information to Voyager Search for any other reason. We use the Personal Information that we collect to send you information that you have requested, respond to an inquiry, or to facilitate the features in our Offerings as described in this Policy. From time to time, Voyager Search receives Personal Information from business partners and vendors. Voyager Search only uses such information if it has been collected in accordance with acceptable privacy practices consistent with this Policy.

Social Media Widgets

Our Sites include Social Media Features, such as the Facebook Like button and widgets, such as the "Share This" or "Add This" buttons, or interactive mini-programs that run on our Sites. These Features may collect your IP address, which page you are visiting on our Sites, and may set a cookie to enable the Features to function properly. Social Media Features and Widgets are either hosted by a third party or hosted directly on our Sites. Your interactions with Widgets are governed by the privacy policy of the company providing it.

Content

If you provide content on our Sites, including but not limited to ratings, comments, etc., you should be aware that any Personal Information you submit there can be read, collected, or used by others, and could be used to send you unsolicited messages. We are not responsible for the Personal Information you choose to submit. To request removal of your Personal Information from our Sites, contact us at legal@voyagersearch.com. In some cases, we may not be able to remove your Personal Information, in which case we will let you know if we are unable to do so and why.

Access to certain Offerings require a login and a password. The use of those Offerings, and the information or programs downloadable from those Sites, may be governed by a written agreement between your employer and Voyager Search. Unless you request deletion of your Personal Information as specified below, your Personal Information may be retained by Voyager Search to verify compliance with the agreement, log software licenses granted, to track software downloaded from those pages, or track usage of other applications available on those pages.

Data Retention

We will retain your information for as long as your account is active or as needed to provide you services. We will retain and use your information as necessary to comply with our legal obligations, resolve disputes, and enforce our agreements. Non-Personal Information: Non-Personal Information refers to information that does not by itself identify a specific individual. We gather certain information about you based upon the pages that you access in our offerings using various tracking technologies. This information is compiled and analyzed on both a non-aggregated and an aggregated basis. (See "Cookies" section below).

Communications

Special Offers and Updates

We will occasionally send you information on products, services, special deals, and promotions. Out of respect for your privacy, we present the option not to receive these types of communications. Please see the "Choice and Opt-out."

Newsletters

If you wish to subscribe to our newsletter(s), we will use your name and email address to send the newsletter to you. Out of respect for your privacy, we provide you a way to unsubscribe. Please see the "Choice and Opt-out" section.

Service-Related Announcements

We will send you strictly service-related announcements on rare occasions when it is necessary to do so. For instance, if our service is temporarily suspended for maintenance, we might send you an email.

Generally, you may not opt-out of these communications, which are not promotional in nature. If you do not wish to receive them, you have the option to deactivate your account. Please see "Choice and Opt-out."

Customer Service

Based upon the Personal Information you provide us, we will send you a welcoming email to verify your username and password. We will also communicate with you in response to your inquiries, to provide the services you request, and to manage your account. We will communicate with you by email or telephone, in accordance with your wishes.

2. With whom do we share your information?

Voyager Search will share your personal information with third parties only in ways that are described in this privacy policy. We do not sell your Personal Information to third parties. Your personal information is never shared outside Voyager Search without your permission, except under conditions explained below. Inside Voyager Search, data is stored in controlled servers with limited access in the United States.

Voyager Search may send your Personal Information to other companies or people under any of the following circumstances: when we have your consent to share the information; we need to share your information to provide the product or service you have requested; we need to send the information to companies who work on behalf of Voyager Search to provide a product or service to you such as a marketing partner, mapping service provider or Web analytics company (we will only provide those companies the information they need to deliver the service, and they are prohibited from using that information for any other purpose); or we want to keep you up to date on the latest product announcements, software updates, special offers or other information we think you'd like to hear about either from us or from our business partners. We will also disclose your Personal Information if required to do so by law, to enforce our Terms of Use, or in urgent circumstances, to protect personal safety, the public or our offerings. We reserve the right to disclose your Personal Information when we believe that disclosure is necessary to protect our rights and/or to comply with a judicial proceeding, court order, or legal process served on our Offerings.

Choice/Opt-out

We provide you the opportunity to 'opt-out' of having your Personal Information used for certain purposes, when we ask for this information.

If you no longer wish to receive our newsletter and promotional communications, you may opt-out of receiving them by following the instructions included in each newsletter or communication or on our website at <https://voyagersearch.com/legal>.

3. How may you update, correct, or delete your Personal Information?

If your Personal Information changes, or if you no longer desire our service, you may correct, update, amend, or delete/remove it yourself by using our Site or by emailing us at info@voyagersearch.com. We will respond to your request within 30 days.

4. What security precautions are in place to protect against the loss, misuse, or alteration of your information?

We employ industry-recognized information technology to protect the security of the information you submit to us, both during transmission and once we receive it. The importance of security for all Personal Information associated with our users is of utmost concern to us. Our secure servers protect this information using password protection and advanced encryption, and we may use firewall technology for additional protection. When you enter sensitive information (such as a credit card number, login information for our Services, or Geo-Location information) on our Offerings, we encrypt the transmission of that information using secure socket layer technology (SSL).

Furthermore, all of the user data we collect is protected against unauthorized access by physical security means.

We also encourage our partners and service providers to adopt and follow stringent consumer privacy policies. No method of transmission over the Internet, or method of electronic storage, is 100% secure, however. Therefore, we cannot guarantee its absolute security. If you have any questions about security on our Offerings, you can contact us at info@voyagersearch.com.

5. "Cookies" and other Tracking Technologies

We use cookies for the limited purposes of enhancing your visit to our Offerings and to enable us to track and target the interests of our users.

Most browsers and devices are initially set up to accept cookies. If you prefer, you can reset your browser to notify you when you have received a cookie, or alternatively, to refuse to accept cookies. It is important to note that you may not be able to use certain features on our Site if you choose not to accept cookies. Some of the third party web-monitoring providers use cookies and other tracking technologies on our Sites.

We, and our partners, affiliates, or analytics or service providers, use tracking technologies such as cookies, beacons, tags, and scripts to analyze trends, administer the Sites, track users' movements around the Sites, and to gather demographic information about our user base as a whole. We may receive reports based on the use of these technologies from these companies on

an individual or aggregated basis.

6. Children, Parental Consent, and Privacy

The Children's Online Privacy Protection Act took effect on April 21, 2000, and imposes certain requirements on Web sites directed toward children under the age of 13 that collect information on those children, or on Web sites that know they are collecting Personal Information on children under the age of 13. Our Offerings are not directed toward children under age 13. We do not knowingly collect information from anyone under age 13. If we find out that we have collected information from a child under age 13, we will delete that information immediately.

7. You should carefully review privacy policies of any third party sites accessible from our Sites

Other sites accessible through our Sites have their own privacy policies and data collection, use and disclosure practices. Please consult each site's privacy policy. We are not responsible for the policies or practices of third parties. Please be aware that our Sites may contain links to other sites on the Internet that are owned and operated by third parties. This Privacy Policy does not cover the information practices of those Web sites linked to our Sites. These other sites may send their own cookies to users, collect data, or solicit Personal Information. We cannot control this collection of information. You should contact these sites directly if you have any questions about their use of the information that they collect.

8. Contacting us about privacy questions or concerns

If you have any questions about this Privacy Policy, the practices of our offerings, or your dealings with our offerings, please contact us by sending an email to legal@voyagersearch.com or you can write to us at:

Voyager Search
Attention: Vice President, Business and Legal Affairs
111 E. State Street, Suite 204
Redlands, CA 92373

9. Privacy Policy changes

This Privacy Policy was last changed on May 12, 2017. If we make changes to any terms or conditions of the Privacy Policy, the changes will be posted in this document so that you will always know what information we gather, how we might use that information, and to whom we will disclose it. Any change, modification, addition, or removal of portions of this Policy that are changes in a material way will be announced on the homepage(s) of our Offerings prior to the change becoming effective. Please be sure to check this page before proceeding to use our Offerings.